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We understand that most of our U.S. customers are "Covered Entities" under the Health Information Portability and Accountability Act ("HIPAA") privacy regulations. As a HIPAA Covered Entity, our customers are legally obligated to maintain the privacy of all patient information that they create or receive. While Chase Medical is not a HIPAA Covered Entity (except for certain portions of our group health plan), we recognize the impact that the HIPAA privacy regulations have on our customers. We wanted to take this opportunity to let you know that Chase Medical remains committed to interacting with you and your patients as responsible professionals who are dedicated to maintaining the privacy of information that we receive on the job, consistent with applicable law and regulations. To perform our jobs, Chase Medical employees may create, develop or receive information about patients’ experiences with our medical devices in a variety of activities:

- We provide information or technical support for our products.
- We receive questions and suggestions about our products and services from patients, nurses, physicians and other health care providers.
- We enroll patients in clinical registries and studies we sponsor.
- We collect information as required by the FDA and other governmental authorities relating to the quality, safety and efficacy of our devices.
- We collect, analyze and re-analyze our data in a continuous effort to improve the design, quality and functioning of our devices.

We have made available to our employees training materials on the HIPAA privacy regulations, and expect our employees to respect our customer’s explicit and implicit instructions regarding incidental exposure to protected health information while visiting a customer’s site.
If you have any questions or concerns, please contact us at chase@chasemedical.com

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